

SECTOR CV

FINANCE

Navigating change in Finance

MODALITY HELPS YOU TO MANAGE THE INDUSTRY'S DIGITAL DISRUPTION

According to the Gartner 2020 Agenda Poll, one of the top future initiatives in the Finance Sector is technology optimisation; looking to digital technologies to modernise the outward-facing customer experience and maximise internal collaboration possibilities.

However, being part of a heavily regulated industry can act as a barrier to effectively managing change and adopting new technologies, as procedural complexities slow down your technology projects and adoption rates. Gartner's poll reveals that 76% of CFOs report delayed ROI from their technology investments as a result of lengthy implementation efforts.

In addition to this, the typical size and scale of your organisation presents a huge challenge to working collaboratively and thriving within the sector. With fierce competition across the industry, finding ways to transform how you efficiently engage with customers has become critical, with accessibility, user adoption and cultural trends gaining priority in your strategies. Standing aside while others evolve by utilising technologies such as AI is not an option for those seeking long-term success in the Finance market.

HOW IS MODALITY SUPPORTING THE FINANCE SECTOR?

Delivering software and solutions that enable technology to be successfully deployed, adopted and governed is critical. In collaboration with Microsoft, Modality addresses these challenges:



Microsoft Teams

A secure collaborative workspace that acts as an integration window for many other tools, products and services within Office 365.



OneMeeting

A video meeting system that enables the integration of existing infrastructure with Skype and Teams



Microsoft Azure

An evergreen set of cloud services to help your organisation meet your business challenges. Azure offers you the freedom to build, manage and deploy your applications at scale, even across a global network, using the right tools for business.



Strategic Consulting

Based on our experience of 500+ customer deployments, our strategic consulting, design, deployment and professional services expertise ensures positive business outcomes that meet or exceed expected return on investment.



Teamwork Analytics

Advanced PowerBI reporting and automation of Microsoft Teams for optimal, data-driven deployment, adoption and collaboration at scale in the Modern Workplace.



CreateTeam

A simple Microsoft Teams App that regulates how a team and its credentials can be created to ensure governance, compliance and adoption.



Compliance

Protect confidential data with chat archiving and call recording solutions for Microsoft Teams.

THESE SOLUTIONS CAN:

▼ **Enhance collaboration** - Breaking through silos and reducing interdependencies to enable effective collaboration is crucial to Finance. Solutions such as Microsoft Teams allow you to liaise with customers, other departments, offices and regions to collaborate efficiently on one single platform.

▼ **Drive compliance** - With confidential data to protect, compliance and information security are paramount within your organisation. Solutions such as Teamwork Analytics enable the monitoring of cross-company communications, reducing the risk of data breaches and GDPR issues. Additionally, CreateTeam can centralise the management of all Microsoft Teams activity, allowing the removal of unused Teams to prevent the unnecessary ‘sprawl’ of data. Underpinning everything we do at Modality is our Secure by Design approach, with years of experience in industry-specific security requirements, you can have absolute trust that our solutions and services focus on the confidentiality, integrity and availability of your data.

▼ **Enable accessibility** - With disparate workforces across Finance departments and customers across diverse cultures, secure and efficient communication depends on real-time access to information and the ability to collaborate

anywhere at any time. Solutions such as Teams and OneMeeting, enable this by creating an experience that allows multiple and integrated communications channels for ease of contact.

▼ **Increase ROI and modernisation** - Technology must empower you to manage the changing digital demands of the modern era, creating more efficient and immediate access to online services and omni-channel communications. Modality’s software and services move organisations away from legacy systems promoting a Cloud-first strategy. This enables ROI from reduced cost, greater flexibility and scalability of online services to cope with customer demands.

▼ **Encourage innovation** - Empowering customers and employees with the confidence to use technology to collaborate is critical. Modality’s software and solutions are backed by consultancy that supports you from initial consultation, through to user adoption and post-deployment support. For example, Teamwork Analytics aids the successful user adoption of Microsoft Teams, providing data-driven, actionable insights and reporting on the implementation and measurement of collaboration initiatives.



WHY MODALITY FOR FINANCE SECTOR TRANSFORMATION?

Supporting your business your team and you

Wherever you are on your journey to digital transformation, Modality can help you to take advantage of the full business value and transformational impact of Microsoft’s communications and collaborations suite.

Understanding and appreciating common pain points such as security and budgets, Modality’s team of UC consultants will work closely with you to deliver software and services that put adoption, security and governance at the forefront of your strategy.



REQUEST A FREE CONSULTATION

For further information or to book a complimentary consultation, please contact enquiries@modalitysystems.com