

SECTOR CV

EDUCATION

Higher education in a connected world

MODALITY HELPS YOU TO EMPOWER FUTURE GENERATIONS

Today's Generation Z students have grown up in an age where technology is a fundamental part of their everyday lives, and as a result, they also assume it will play a key part in their learning experience. Students expect to connect with each other, with tutors, and with resources online, at any time, from wherever they are. These demands add to the list of technology challenges already facing higher education providers across the sector.

With competition from institutions overseas, attracting students is becoming more difficult. Funding pressures also mean that cost-savings are imperative, driving your cloud-first strategies and urging you away from legacy systems. Your annual clearing process must operate as smoothly as possible to ensure that your available places are filled by talented students. Also, data security, both for your students and your research, is of utmost importance.

HOW IS MODALITY SUPPORTING THE EDUCATION SECTOR?

Delivering software and solutions that enable technology to be successfully deployed, adopted and governed is critical. In collaboration with Microsoft, Modality addresses these challenges:



Microsoft Teams

A secure collaborative workspace that acts as an integration window for many other tools, products and services within Office 365



Teamwork Analytics

Advanced PowerBI reporting and automation of Microsoft Teams for optimal deployment, adoption and collaboration at scale



CreateTeam

A simple Microsoft Teams App that regulates how a team and its credentials can be created to ensure governance, compliance and drive adoption



Microsoft Azure

An evergreen set of cloud services to help your organisation meet your business challenges. Azure offers you the freedom to build, manage and deploy your applications at scale, even across a global network, using the right tools for business



OneMeeting

A video meeting system that enables the integration of existing infrastructure with Skype and Teams

THESE SOLUTIONS CAN:

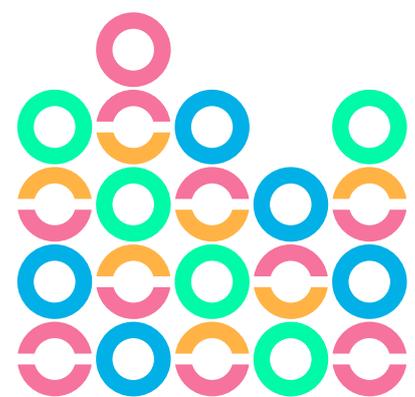
▼ **Enhance collaboration** - Offering the opportunity for effective collaboration is crucial to Education. Solutions such as Microsoft Teams allow students and tutors to liaise across geographies and time zones, to collaborate efficiently on one single platform. For those that can't attend in real-time, Teams Recording and Microsoft Stream provide access to a video replay of the lecture session and other content, to create a virtual learning library. Powerful transcription options enabled in Stream allow students to search videos for specific words or phrases to quickly find key areas of the lecture.

▼ **Ensure reliable telephony capability** - Clearing is a key time of year when every missed phone call is potential missed funding for another student placement. Our extensive experience of telephony systems can help you to migrate or integrate your current contact centre and telephony into a Teams environment to make sure that you don't miss the opportunity to connect.

▼ **Drive ROI and modernisation** - Technology must empower you to manage the changing digital demands of the modern era, enabling immediate access to students, tutors and resources. Modality's software and services move higher education institutions away from legacy systems, promoting a cloud-first strategy. This enables ROI from reduced cost, greater flexibility and mobility with the scalability of Cloud services to cope with student demands.

▼ **Cultivate innovation** - Empowering higher education staff and students with the confidence to use technology to collaborate is critical. Modality's software and services are backed by a consultancy that supports you from initial consultation, through to user adoption and post-deployment support. For example, Teamwork Analytics aids the successful user adoption of Microsoft Teams, providing data-driven, actionable insights on how effective your Teams deployment is.

▼ **Stay secure** - Solutions such as Teamwork Analytics enable the monitoring of cross-company communications, reducing the risk of data breaches and protecting your IP. CreateTeam centralises the management of all Microsoft Teams activity, allowing the removal of unused Teams to prevent the unnecessary 'sprawl' of data. Underpinning everything we do at Modality is our Secure by Design approach, with years of experience in industry-specific security requirements, you can have absolute trust that our solutions and services focus on the confidentiality, integrity, and availability of your data.



WHY MODALITY FOR EDUCATION SECTOR TRANSFORMATION?

Supporting your business your team and you

Wherever you are on your journey to digital transformation, Modality can help you to take advantage of the full business value and transformational impact of Microsoft’s Modern Workplace and Azure offerings.

Understanding and appreciating common pain points such as security and budgets, Modality’s team of consultants will work closely with you to deliver software and services that put adoption, security and governance at the forefront of your strategy.

Modality’s services are available through G-Cloud and RM3808 frameworks, demonstrating our expertise in transforming Education services with flexible, secure, cost-efficient and highly resilient technologies.



REQUEST A FREE CONSULTATION

For further information or to book a complimentary consultation, please contact enquiries@modalitysystems.com